

CITY RELATED INFORMATION – CITY RELATED INFORMAT

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CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS



CUSTOMER NAME PO BOX # ALEDO, TX 76008

50000

CITY OF ALEDO PO BOX 1049 ALEDO, TX 76008 TO PAY ONLINE PLEASE VISIT www.municipalonlinepayments.com/ aledotx/utilities

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There will be a charge on all returned payments. Late charge if payment received after close of business on due date.



Understanding your City of Aledo utility bill

(1) Account Information: This is where your service address, account number, amount due, due date, billing date, service period, penalty date, and amount due after due date can be located.

(2) Monthly Usage: The current information includes the date your meter was read and the reading for that date. The previous information includes the last date your meter was read and the reading for that date. The previous read is subtracted from the current read to calculate the usage for the service period.

3 Current Activity: The calculation of the bill is categorized in this section. This is the breakdown of charges included and totaled to give a dollar amount that is due. *The current bill and amount due could differentiate if there was previous credit or balance on the account.

- WT = Water
- WT2 = Irrigation
- SW = Sewer
- RF = Refuse
- CR = Recycle Cart

⁽⁴⁾ Bill Message: If the City has upcoming holidays, events, or any other pertinent information it will be published in the bill message section.

⁵ Remittance Coupon: This section is submitted with payment if mailed or delivered to City Hall. The coupon displays the website for online payment as well.

⁶ QR Code: Hold your smartphone camera over the QR Code for the link to appear. Once the link appears you can click on it and will be automatically taken to your account for online payment.



Customers can also receive your bill electronically by signing up for E-Bills and receive your bill directly to your provided email address.

For your convenience, we offer automatic draft payments. Customers can select their preferred option of draft payment and the payment will be deducted on the specified draft date.

To sign up please visit www.aledotx.gov/utility-billing/pages/forms-documents

